

MessageSolution Updates

MessageSolution – Makers of Enterprise Email Archive and Enterprise File Archive software solutions

MessageSolution Offers FREE File Archive with Email Archive

Issue Highlights

- FREE File Archive Offer
- NEW Professional Archive Edition
- Knowledge Based Site

For a limited time, businesses that select MessageSolution Enterprise Email Archive for Exchange Server or Lotus Domino Server will be eligible to receive MessageSolution's unified email and file archive solution at no additional cost.

This promotion heralds the release of MessageSolution Email & File Archive Enterprise Suite, an enterprise-class live archiving software solution that allows organizations to consolidate storage resources by storing both e-mail and file system archives on a single server. Both email and file archives can also be administered and searched from one central web-based graphical user interface.

"MessageSolution Email & File Archive Enterprise Suite combines all the highest level features and functions available separately in MessageSolution's best-of-breed Enterprise Email Archive and Enterprise File Archive lines, such as transparent Microsoft Outlook and IBM Lotus Notes integration and Windows desktop search integration," MessageSolution Chief Technology Officer Jeff Liang said.

"With this unified email and file archive special, businesses can get all the features of two enterprise-class solutions for a fraction of the cost of purchasing them separately," Liang continued.

"Businesses can get all the features of two enterprise-class solutions for a fraction of the cost of purchasing them separately."

While most archiving software vendors still require customers to purchase separate servers for email archives and file archives, MessageSolution Email & File Archive Enterprise Suite allows organizations to store email and file system archives on one archive server and cut storage-related costs.

MessageSolution Email & File Archive Enterprise Suite combines multi-format de duplication (or single instancing) with high data compression ratios to deliver corporate storage savings that average 75% or greater.

"MessageSolution Email & File Archive Enterprise Suite couldn't come at a better time for many organizations," Liang explained. "With the economy affecting even the most resilient industries, many IT departments are seeing IT budgets being slashed almost unilaterally while corporate data storage volumes continue to increase exponentially."

"MessageSolution Email & File Archive Enterprise Suite provides organizations with a cost-effective solution for meeting storage and other internal requirements."

Inside this issue:

Unified Email & File Archiving	1
New Professional Archive Edition	2
New Customer Welcome	3
Knowledge Based Site	3
Upcoming Events	4

Subscription Information (It's Free!)

If you do not wish to receive future newsletters from MessageSolution:
Email ashleyc@messagesolution with the message "Please remove me from the newsletter mailing list"

MessageSolution Releases

MessageSolution Enterprise Email Archive Professional Edition

MessageSolution has released a new version of the award-winning MessageSolution Enterprise Email Archive product family, called MessageSolution Enterprise Email Archive Professional Edition.

MessageSolution Enterprise Email Archive Professional Edition is a feature-rich on-site archiving solution for Microsoft Exchange Server and IBM Lotus Domino Server.

“We designed MessageSolution Enterprise Email Archive Professional Edition for a specific sub-set of today’s organizations: those who require our comprehensive archiving support, plus the convenience of email client integration and archive access for traveling users,” said MessageSolution CTO Jeff Liang.

The Professional Edition provides all the features and functions of MessageSolution Enterprise Email Archive Compliance Express edition, such as policy-based archiving, web-based search, in-process de duplication and high-volume compression.

The Professional Edition also delivers advanced audit and litigation support functionality.

MessageSolution’s most comprehensive product release is MessageSolution Enterprise Email Archive Enterprise Suite Edition, which provides web-based search and administration, email client integration, Outlook Web Access or Domino Web Access integration, and mobile archive access for traveling users and Blackberry users.

The most expedient release is MessageSolution Enterprise Email Archive Compliance Express edition, which provides archive access from a web-based console.

The Professional Edition fills the gap between these two previous releases.

Professional Edition is the choice for organizations that require email client integration and offline archive access, but don’t have a significant number of employees using Outlook Web Access, Domino Web Access, or Blackberry.

“There has already been a very positive reaction from organizations who have seen the Professional Edition,” said VP of Marketing and Sales Josh Liang.

“With three product versions, MessageSolution can give organizations more options to select a version that gives them exactly the features they need without paying for features they’ll never use.”

As always with MessageSolution products, it is possible to ‘mix and match’ to achieve optimal support at minimal cost. Learn more about MessageSolution’s email archive products in the chart below.

Find the full chart at www.messagesolution.com/version_chart.htm

Features & Functions	Enterprise Suite	Professional Edition	Compliance Express
Policy-based archiving	✓	✓	✓
Web-based search	✓	✓	✓
Audit & litigation support features	✓	✓	✓
De duplication, single instancing	✓	✓	✓
Logs & reports	✓	✓	✓
PST File Migration Tool	✓	✓	✓
Real-time archiving / journaling	✓	✓	✓
Built-in search engine & database	✓	✓	✓
In-process compression	✓	✓	✓
Archive Integration	Suite	Professional	Express
Lotus Notes	✓	✓	
Outlook	✓	✓	
OWA or DWA	✓		
Offline archive access	✓	✓	
Blackberry archive access	✓		

Welcome, New Customers!

MessageSolution would like to welcome a few of our newest customers:

Benelogic, LLC — Maryland
 Dixon Jones Limited — United Kingdom
 Lalive Avocats — Switzerland
 Marshall Tittlemore Architects — Canada
 Massman Construction — Missouri
 U.S. Department of Energy — Maryland

As a member of the Partners Network, your organization is eligible to receive **10% of the purchasing price** for any organization you refer to MessageSolution that purchases MessageSolution products.



For more information on our referral program, please contact your MessageSolution Account Manager or call +1 408 383-0100.

Welcome to the **MessageSolution Partners Network!**

Customer Service News: MessageSolution Expands Knowledge Based Site

A new, customer-service oriented section of www.MessageSolution.com will be available to customers and partners on April 1, 2009. But this is no practical joke.

The Knowledge Based Site contains a variety of materials to assist organizations with pre-implementation planning, installation, post-implementation maintenance, and licensing support.

The new Knowledge Based section will be conveniently accessible from a link on the home page of www.MessageSolution.com.

Until now, MessageSolution customers and partners have been able to obtain similar documentation from a less accessible site.



Become an archiving pro with MessageSolution!

The Knowledge Based section contains system and hardware requirements, answers to Frequently Asked Questions, 'How To' articles, and troubleshooting tips.

As MessageSolution supports a variety of corporate email servers, there is also a section of the site devoted to the challenges presented by each specific email server environment.

Here's a preview of the useful information you'll be able to find:

- How to speed up your installation process
- How to create multiple administrator accounts
- How to add/remove users from the directory
- How to check the archiving processes' progress
- How to backup the archive

Learn to deftly overcome scenarios like these:

- Users are not being retrieved from Authentication Servers
- Users cannot find archived newsletters
- Page Not Found Error
- Java Heap Space is out of memory

Be sure to visit www.MessageSolution.com on April 1st and find the 'Customer Support Center' section on the right side of the page.

About MessageSolution

MessageSolution
Sales & Marketing Office
1851 McCarthy Blvd.
Suite 105
Milpitas, CA 95035

For Sales & Technical Inquiries,
U.S. Direct: +1 (408) 383-0100
U.S. & Canada Toll Free: 1-888-858-7903
International: +1 (510) 229-8588
Email: sales@messagesolution.com

MessageSolution delivers the technology and infrastructure for total compliance. As the leader in compliance technology and data storage management, MessageSolution applies specialized expertise and advanced technology to create email and file archiving products that help clients meet their critical storage, archiving, compliance, litigation support, and data retrieval needs.



www.messagesolution.com

Archiving Events

Come meet the MessageSolution team at these upcoming archiving events.

Microsoft TechEd North America 2009

May 11 - 15 — Los Angeles Convention Center, Los Angeles, CA

MessageSolution Account Executives Tara Anima, Joy Lazaro, and Leanne Bautista will be attending, along with Lead Enterprise Support Charles Huang, CTO Jeff Liang, and Assistant Marketing Manager Ashley Coover.

Gartner Symposium / ITxpo 2009

October 18 - 23, 2009 — Walt Disney World Dolphin, Orlando, FL

Over 230 analyst-led conference sessions provide the latest information on technology, trends and business impact. Gartner research is coupled with breakthrough solutions found only at the ITxpo showcase.

Microsoft WinConnections 2009

November 9 - 12, 2009 — Las Vegas, NV

To find out if MessageSolution will be attending an event near you, visit our [Archiving News & Events page](#)

Below are the events MessageSolution recently attended. Did we see you there?

IBM Lotusphere Conference 2009

January 19-21 — Walt Disney World Swan & Dolphin Hotel, Orlando, FL

MessageSolution Account Executive Tara Anima, Assistant Marketing Manager Ashley Coover, and CTO Jeff Liang attended.

Microsoft WinConnections 2008

November 10 - 13, 2008 — Mandalay Bay Conference Center, Las Vegas, NV